

November 16 2013

To: Vaughn Benniefield
Sales Manager
Maxx-Pro Extinguishers

From: Robert Pittman
Chief
Hurtsboro Fire Department
Hurtsboro, Al 36860

Ref: Un-expected use of Fire Gone Extinguishers

Dear, Maxx-Pro Sales Staff

In 2012 our Fire Department ran a promotional in our Community. Our goal was to provide Fire Extinguishers to each and every resident in this community. We contacted your marketing staff to provide Fire Extinguisher that was simple to use but efficient. Your company provided us with FIRE –GONE EXTINGUISHERS.

These extinguishers were given to residents in February 2013 for their participation in our subscription Dues program with the understanding that if they were used by the resident to extinguish a fire that they would contact the department with the details surrounding the incident.

On November 06 2013 at approximately 10:30 P.M. Our Department received a pager alert from Russell County Sheriff's Department that smoke was coming from the main doors of our main station. Upon our firefighters arrival it was confirmed that the most feared fire in a firefighters imagination, *a fire in the fire station !* Was actually taking place.

The first arriving firefighters were able to get the Station bay doors open and the the apparattus was started in an attempt to save the equipment and station while other firefighters located the cause of the smoke. The cause was immediately identified as our " 4x4 Rescue Truck which was on fire ! Un able to get our apparattus out of the station and other responding department approximately 12 minutes away three of our firefighters remembered that the cases of Fire-Gone extinguishers that had not been given out during the year were located by the bay doors, the firefighters grabbed the extinguishers and used them to attempt to extinguish the fire in the Rescue truck. *Based on most firefighters experience with hand held fire extinguishing devices this was only going to be a temporary fix until other units with appropriate equipment arrive,* To our amazement the 6 Fire-Gone extinguishers

that were used completely extinguished the fire allowing other firefighters to attach chains to the Rescue truck and pull it from the station to the outdoors.

Although our Fire Station and apparatus received major smoke damage the total loss of the Station and its contents by fire was averted by using your extinguishers.

We at Hurtsboro Fire Department Thank You for making a product that was readily available and inevitably saved the total loss of our station and apparatus!

Respectively Submitted

Robert Pittman
Chief
Hurtsboro Fire Department
Hurtsboro, Alabama